

Athens International Airport

The Preparation for the Olympic Games

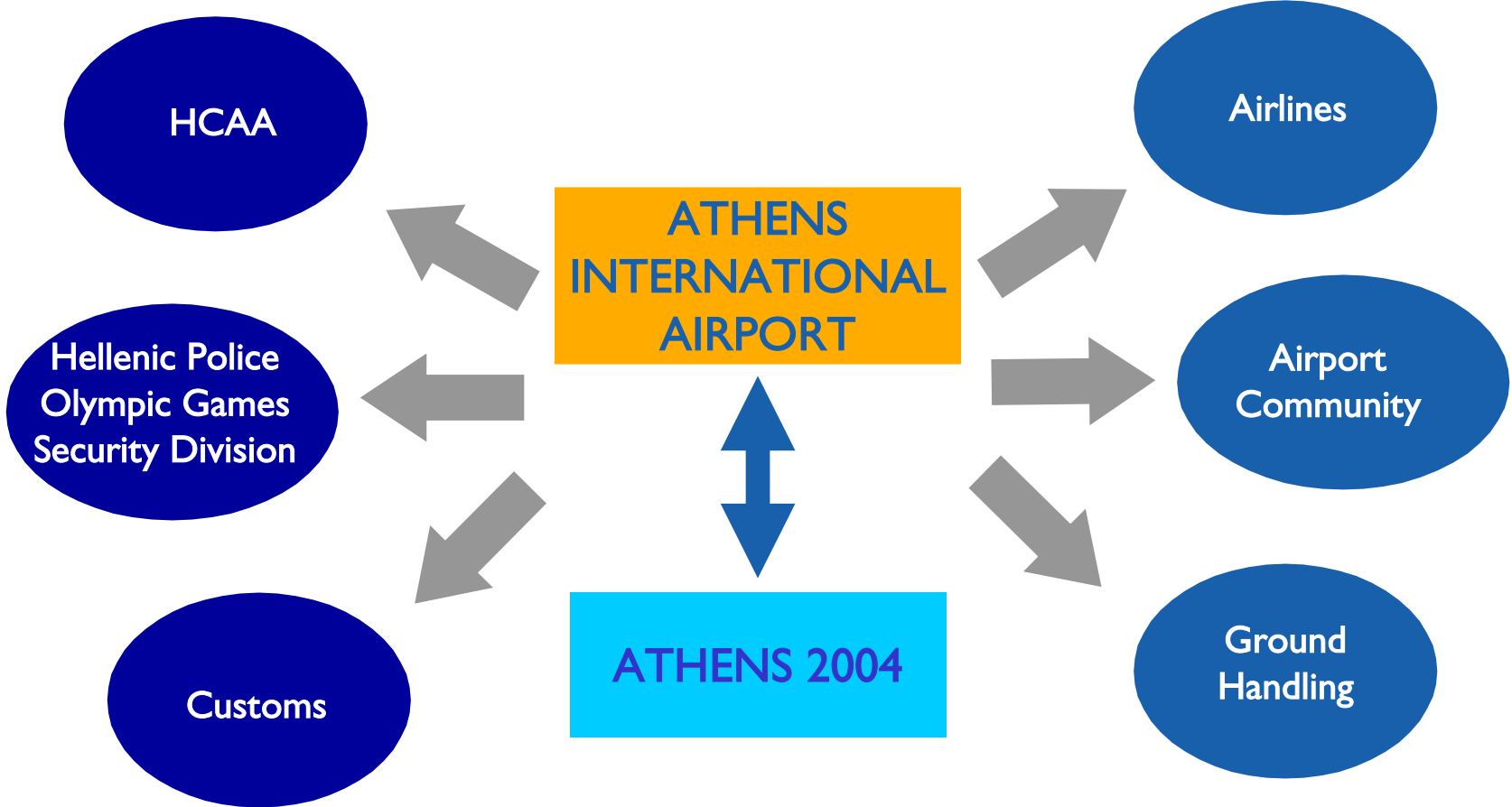


Our Objective

- To offer the best and most secure levels of service to the **Olympic Family**
- To maintain the high levels of service to **all passengers**



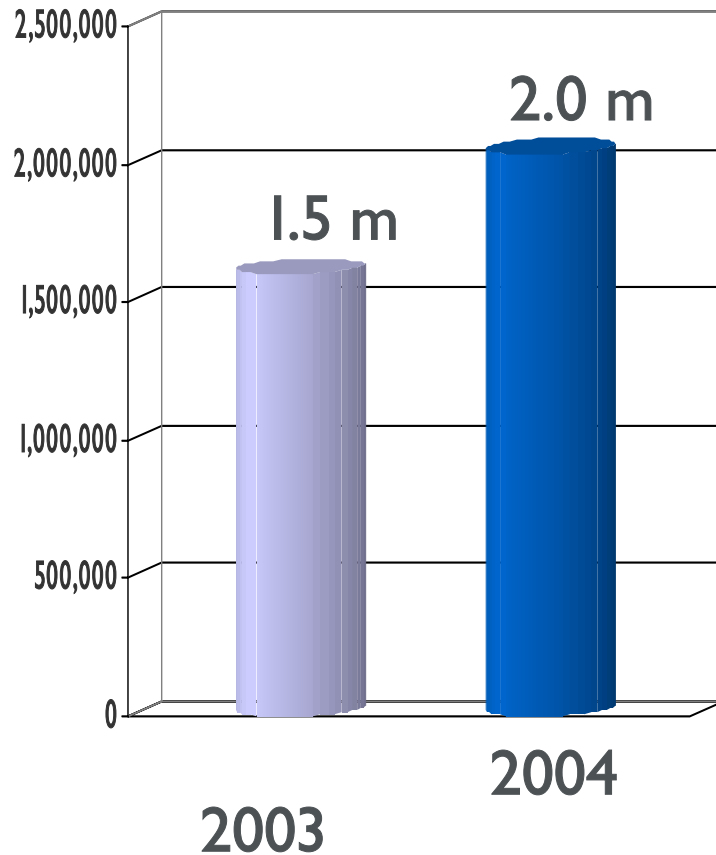
Coordination of a large operational community



The highest passenger traffic to-date from over 200 destinations

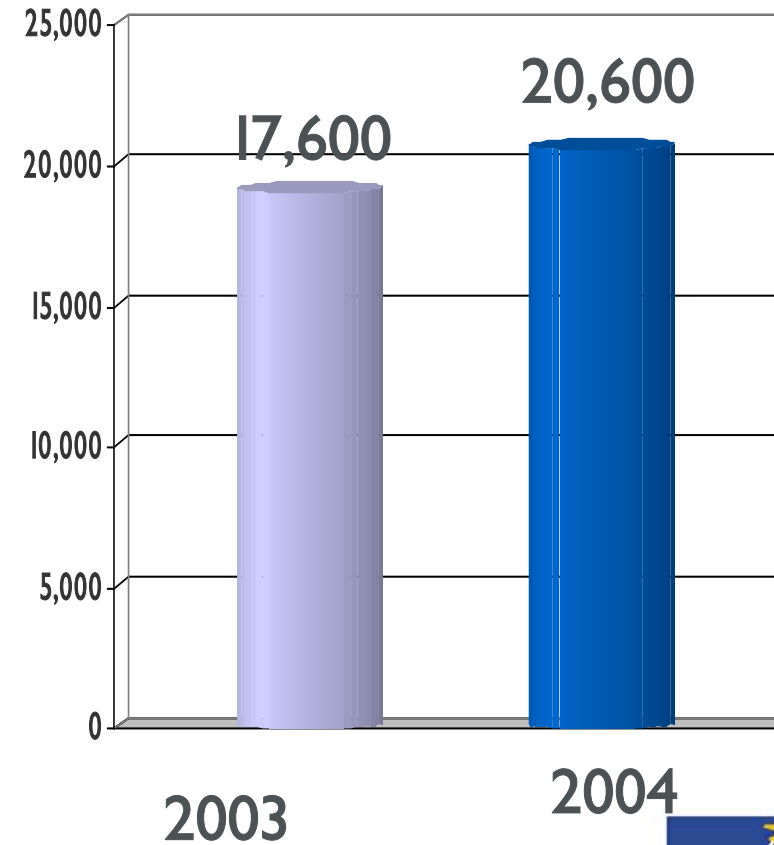
August Passenger Traffic

+ 33% passengers



August Aircraft Movements

+ 17% aircraft movements



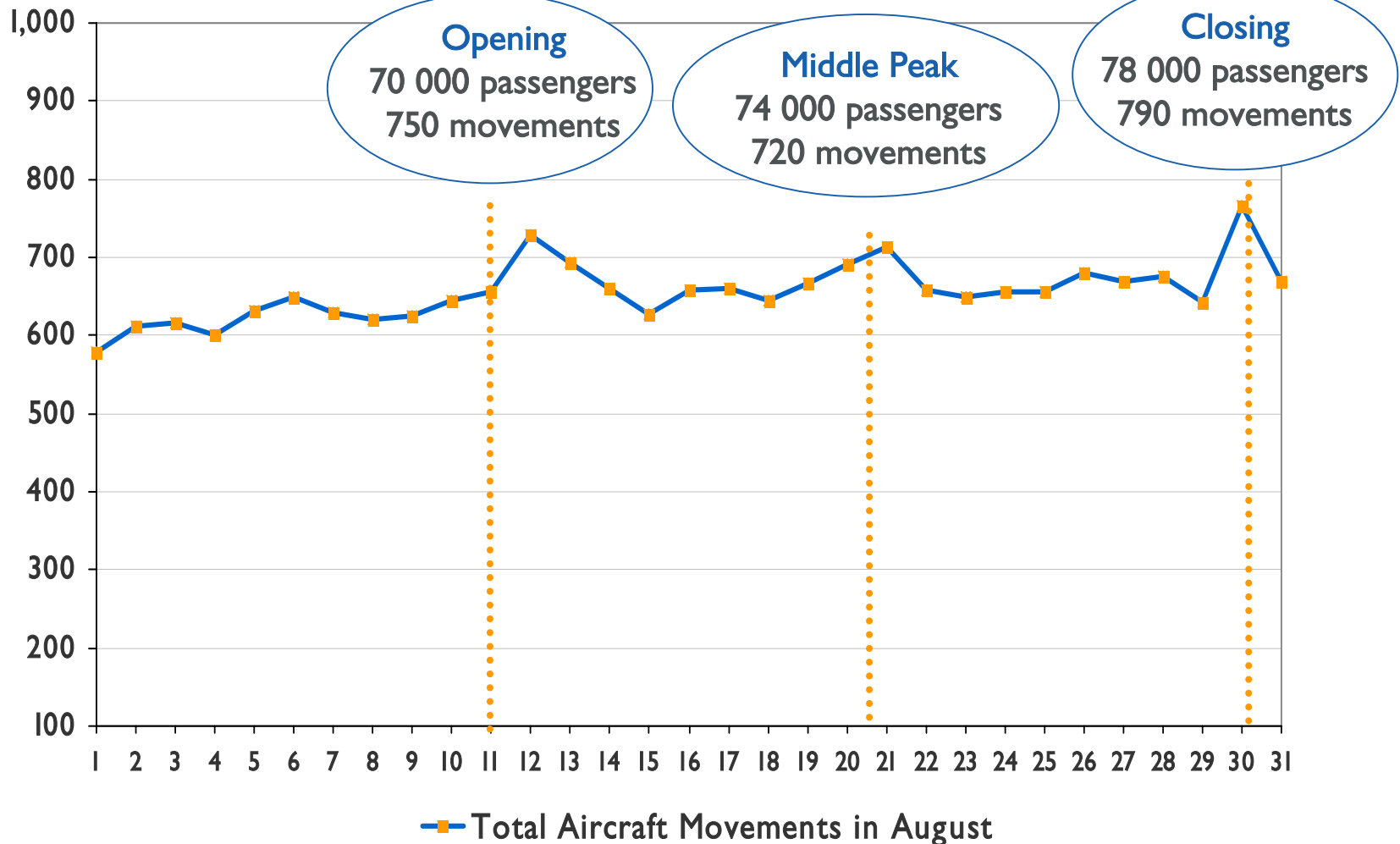
What is the real challenge

- **The airport's operation during the peak days and hours**
- **Special procedures for the Olympic Family**



...three peak periods

Planning on the basis of
975 movements



Coordination for safeguarding the capacity limits

✈ Capacity Limits

- ✓ 60 movements/hour
- ✓ 6 000 passengers/hour
- ✓ 89 + 20 parking positions
- ✓ 70 additional parking positions

✈ Issuance by the HCAA of Local Rules for slot requests

- ✓ Capacity limit protection
- ✓ Confirmation of ground handling services
- ✓ 2 hours maximum parking time

✈ Confirmation of the majority of slot requests

- ✓ 52 movements/hour , 5 100 passengers

How do we face the challenge

- Gaining from the experience of previous Olympic Games
- Close cooperation with the Olympic Games Organising Committee (OGOC)
- Development of an airport **Operations Plan** for the Olympic Games including special procedures for the Olympic Family
- Construction projects and technical overlays
- Preparation of a Contingency Operations Plan



Close Cooperation with the OGOC since 2001

Development of an Operations Plan for the 75 000 Olympic Family members

15 500

Athletes & Officials

2 500

VIPs

35 600

Sponsors

21 400

Media

Analysis of
Demand &
Requirements

Investigation
of
Alternative
Solutions

Construction
Programme

Development
of an
Operations
Plan

Staff Training

Special Procedures for the Olympic Family

Arrival

- Olympic accreditation at specially developed facilities
- Facilitation only through controlled areas of the terminal
- Dedicated secure zone for the transportation of the Olympic Family

Departure

- Check-in at the Olympic Village
- Processing through the Express Terminal Building

Catering for Heads of State and General Aviation

- More than 50 Heads of State
- Process through the new General/Business Aviation Terminal
- 70 additional long-term parking positions
- Establishment by the HCAA of a special procedure for long-term parking needs over and above AIA's 70 additional parking positions at peripheral and military airports



More than 30 construction projects

The 3 largest projects:

✈ Terminal Railway Station

✈ General/Business Aviation Terminal

✈ Express Terminal for Olympic Family



27 overlay projects and infrastructure enhancements



The most important:

✈ 28 new check-in counters

✈ 4 new passenger lounges

✈ new retail and food & beverage outlets



Special facilities for the Olympic Family



Welcome & Hospitality activities for Passengers ...

- New aesthetical/design elements and cultural activities
- New Food & Beverage outlets inside and outside the terminal
- Dedicated booth for passengers providing information regarding the Games and the city of Athens, in cooperation with Athens 2004 and the GNTO
- Entertainment programme for the departure passengers during the peaks



Coordinated Communication Programme

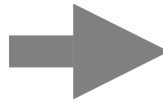
- **Communication programme informing passengers on the airport's operation during the peak periods**
- **New Services for Media**
 - ✓ Operation of Media Centre for the facilitation of the journalists
 - ✓ Creation of Media Hot Spots for the management and transmission of video signals to far-end premises



Additional security equipment and AIA security staff

Hellenic Police

Overall responsibility of airport security



Airport Company

1. Access control
2. Passenger and Hand-luggage Screening
3. 100% Hold Baggage Screening

August 2004

- ✓ increase of security check points from 39 to 53
- ✓ increase of AIA's security staff from 750 to 1000
- ✓ integration in the overall planning of the Olympic Games Security Division

The driving force of the implementation of the plan is our human resources

- Additional resources through seasonal hiring
- Athens 2004 Voluntary Programme
- AIA's Internal Golden Ambassadors programme



The airport in Olympic operation as of 15 July

- Completion of the **Operations Plan** in cooperation with all involved parties
- Systems and infrastructure testing and intensive training of our staff
- Regular communication with the media



Athens International Airport

**In a coordinated effort,
the Airport Company and the entire airport community
pledges to contribute substantially to the success
of the Olympic Games**